



ILLINOIS REALTORS®

Licensing & Training Center

Real Estate Licensing & Continuing Education

The Illinois REALTORS® Licensing & Training Center is your **TRUSTED SOURCE** for state-approved education.



WEBINAR Q&A

Q. How do I register for the webinar?

Go to the [Pre-License section in our REALTOR® Store](#). Registration will close as early as 4 pm on the preceding BUSINESS day. *Once registration is closed we do NOT have the ability to add registrants.*

You will receive reminders the week before the webinar.

Q. How do I cancel my webinar?

Contact an Education Specialist at education@illinoisrealtors.org with your request to cancel or move to another date.

Q. If I have not completed my 75-hour Broker Pre-license Course, should I take the 15-Hour Pre-License Interactive Webinar?

It is highly recommended that you are 100% complete with your 75-hour program prior to taking the 15-hour interactive course. The completion of the 75-hour exam is NOT required before you register for the 15-hour webinar.

Q. How do I communicate with the instructor?

You will interact with your instructor by using the chat messaging feature found in the upper right hand corner of your screen. You are able to privately message the instructor as well.

Q. Do I need a microphone for the webinar?

No. You will interact with your instructor by using the chat messaging feature found in the upper right hand corner of your screen. You are able to privately message the instructor as well.

Q. How do I log into a webinar?

Log into your D2L account and go to your “15-hour Interactive Course” in the “My Courses” section. Scroll to the bottom of the page and follow the “Download Blackboard Collaborate Launcher” link. **YOU MUST DOWNLOAD THIS PROGRAM PRIOR TO WEBINAR DAY.**

Q. Is attendance taken for this webinar?

Yes, attendance will be taken several times throughout the webinar to insure students are logged in. You are required to attend the entire webinar.

Q. Do we receive any materials for the webinar?

Yes, your course materials are inside the D2L course. Some materials may be in a .pdf format and/or videos that will have direct links to YouTube. The course materials will “unlock” five days prior to the webinar.

Q. Do I have to have special equipment on my computer for this webinar?

System Requirements.

The way you will communicate is through the “chat” feature of the D2L program. You will need speakers to hear the webinar. Most computers have these internally in the computer.

You do not need a camera or microphone for the actual webinar but you will need them to take the final exam for the course. You will be able to see the instructor but he/she will not be able to see you.

Notebooks, iPads and smart phones CANNOT be used for this webinar.



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WEBINAR Q&A

Q. What time does the webinar start?

Promptly at 9:00am. Please log-in by 8:45 am for a sound check and for any troubleshooting you may need. Attendance will be taken at the start and throughout the webinar when the instructor returns for a break. 15-hour webinars conclude between 4-4:30 pm.

Q. Do we get breaks throughout the webinar?

Yes, courses are approved on 50-minute hours, so if the instructor does not take a one hour lunch and two 15-minute breaks, the course could end much earlier than the time that is posted. The instructor will announce what time you will break for lunch and it may be anywhere from 30 minutes to an hour.

Q. Do I have to take an exam with this webinar?

Yes, there is a 25-question, multiple-choice exam to pass after the webinar. The exam will be unlocked in your D2L course at the end of Day 2. You **MUST HAVE** a webcam to take the exam.
Students have 30 days to complete the exam.

Q. Who do I contact if I'm having problems accessing my course?

Contact an Education Specialist at education@illinoisrealtors.org or 217-529-2600.

If we are not open, you can call 217-581-4357 for username/password issues OR 217-581-8452 for Blackboard/course issues.